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April 11, 2013

Kenneth Samet,
President and CEO
MedStar Health
5565 Sterrett Place
Columbia, Maryland 21044

By Certified mail and Fax: 410-532-5929

Re: 9-Year Old Ariana-Leilani and your 8 March 2013 Letter, in regard to the investigation and appropriate “one standard of quality, of safety, of service” for

Dear Medstar Health President & CEO Samet:

Thank you for your response letter of 8 March 2013 to my letter of 6 March 2013 (with attachments) initiating an investigation and immediate corrective action for my daughter, 9-year old Ariana-Leilani King-Pfeiffer investigations and treatment for Severe Chronic Neutropenia at the Medstar Georgetown University Medical Center (MGUMC) Lombardi Children's Cancer Center and the Pediatric (CYAS) outpatient clinics.

Dr. Steve Evans, Executive Vice President and Chief Medical Officer, was assigned to lead the investigation with the Senior Executives MedStar Georgetown. Has the investigation been completed? What has the “investigation” revealed?

What appropriate and corrective actions have been made to guarantee Ariana-Leilani receives quality, safe care including, basic medical tests, and medicine (neupogen) for her Severe Chronic Neutropenia, to avoid “toxic shock, loss of limb, or loss of life”? Also what corrective actions have been implemented to stop the current “concerta” prescription abuse for the non-existent ADHD?

I believe we share the same objectives. Ariana-Leilani, like all MedStar patients, should receive the full benefits of Medstar's promise to deliver nothing less than “one (excellent) standard of quality, of safety, of service” “that is focused on” her.

Sincerely,



Ariel R. King
Mother Ariana-Leilani